## **Our offices and contacts**

#### **OUR HEADQUARTERS :**

*ORTHODYNE S.A.* Rue des Technologies, 23 B-4432 ALLEUR - BELGIUM

#### **OUR SUBSIDIARY :**

ORTHODYNE ANALYTICAL (SHANGHAI) Co., Ltd. Area C. 1F. Building 7#, NO.330 Xi Ya Road Waigaoqiao Free Trade Zone Shanghai 200131 – P.R. CHINA

Ø ORTHODYNE

## **ORTHODYNE SERVICES** A complete solution for your analytical systems

ORTHODYNE

GAS CHROMATOGRAPHY

## Phone:+32-4-247 91 00 E-mail: helpdesk@orthodyne.be



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## Focus

# **Orthodyne services**

Commissioning

## *Our maintenance services*

- > Reduce the risks of breakdown and maintain your hardware and software performance over time.
- > We provide you with a complete and detailed report of intervention
- > On demand, we can also perform a validation of your analyzers (repeatability, linearity,...)





## *Our training services*

- > Theoretical or practical
- > Either at your plant or in our buildings
- > For users and supervisors
- > On demand, tailor-made training can be given



Training

## Our remote assistance services

- > Rapidity, reactivity and flexibility
- > For software, gas or electronic problems



Helpdesk



## Your advantages

- > Dedicated customer care service
- > Better traceability of the work
  - performed on site
- > Improvement of our database for a better follow-up
- > Priviledged contact
- > Priority service
- > Polyglot GC experts at your entire disposal





